# MASSAGE & SPA





# LOCATED NEXT TO THE FITNESS CENTRE GROUND FLOOR, BUILDING A.

#### **HOURS OF TREATMENTS**

The Spa is open from 10:00am to 21:00pm. Reservations are highly recommended to ensure your preferred treatment time is available.

### PRE-ARRIVAL INFORMATION

Should you wish to enjoy our complimentary steam room facility, please book in advance and arrive at the spa reception at least 10 minutes prior to your scheduled appointment. Kindly understand that if you are delayed, your treatment time will be limitited as a courtesy to the next guest. Upon arrival, please switch off your mobile phone.

#### **SPECIAL REQUESTS**

Our Spa therapist will make every effort to accommodate your personal preference. Pior to starting your treatment, you may fill in a preference from to make these known to our team.

#### WHAT TO WEAR

Maintaining your sense of comfort is extremely important to us. Most body treatments at the spa are enjoyed without clothing and you will be discreetly draped at all times. Disposable underwear, robes and slippers are available for your use at the Spa.

#### SPA RECOMMENDATIONS

If you are under supervision of a doctor or medical specialist, please obtain permission from your doctor before scheduling services at the Spa. It is your responsibility to inform the therapists of any medical conditions or physical limitations you may have.

## CANCELLATIONS

All treatments can be canceled at no charge up to 4 hours before the appointment. Where cancellations take place less than 4 hours prior to the scheduled treatment time, the client will be charged 50% of the price of the treatment. Where clients fail to attend at the time of appointment without any prior notification, payment for all treatments shall become due, with 100% of the treatment being charged to the client.

All treatments include complimentary service of tea and use of the the Spa's steam room.

All prices are in Thai Baht Nett (inclusive 10% service charge and applicable government tax).

The management reserves the right to amend these rates without prior notification. Prior reservation is highly recommended.

For more information please contact NOVOTEl TOUCH: Dial "O"

